



5/28/20

UPDATE –extended end date

Dear Valued Provider:

You are receiving this letter which reflects an updated end date. Cigna will not require Durable Medical Equipment (DME) providers to obtain the member or member's guardian signature on DME Certification and Receipt Forms. This guidance remains in effect through **June 30, 2020**.

- **Durable Medical Equipment:** Documentation of face to face, physician order, and medical necessity is not required to obtain replacements of DME that is lost, destroyed, irreparably damaged or rendered unusable.

For additional information and resources, refer to the link: [TMHP website](#)

Please contact our Provider Services at 1-877-653-0331 Monday to Friday, 8 a.m. to 5 p.m. Central Time.