



05/28/20

Updated to reflect extended end date

Dear Valued Provider:

Telehealth/telemedicine virtual visits can take place at a patient's residence. Cigna will reimburse physicians who bill for a virtual visit for the duration of the COVID-19 Public Health Emergency using the following HHSC guidelines below.

- **Medical Services:**

Dates of service of March 20, 2020, through the end of June 2020, Providers may bill codes:

- 99201-99205 and 99211-99215
- Telephone (audio-only) medical services
- Providers should continue to use the 95 modifier to indicate that remote delivery has occurred
- POS 02

- **Behavioral Health Services:**

- Psychiatric Diagnostic Evaluation: 90791, 90792
- Psychotherapy: 90832, 90834, 90837, 90846, 90847, 90853
- Peer Specialist Services: H0038
- Screening, Brief Intervention and Referral to Treatment (SBIRT): H0049, G2011, 99408
- Substance Use Disorder Services: H0001, H0004, H0005
- Mental Health Rehabilitation services: H0034, H2011, H2012, H2014, H2017
- Telephone (audio-only) delivered behavioral health services
- Providers should continue to use the 95 modifier to indicate that remote delivery has occurred
- POS 02

- **Federal Qualified Health Centers (FQHC)**

- FQHCs may continue to bill for telemedicine services rendered by affiliates, although an affiliate agreement is not required for an FQHC to be reimbursed as a telemedicine or telehealth distant site provider
- FQHCs should bill for telemedicine or telehealth services using the encounter and informational procedure codes
- To indicate that remote delivery occurred, FQHCs should use the 95 modifier when submitting claims and encounters
- POS 02

Providers can refer to the *Texas Medicaid Provider Procedures Manual, Behavioral Health and Case Management Services Handbook* for additional information about Texas Medicaid behavioral health benefits, as well as the *Telecommunication Services*

**Resources:**

[http://www.tmhp.com/Pages/Medicaid/Medicaid\\_Publications\\_ProviderManual\\_Current.aspx](http://www.tmhp.com/Pages/Medicaid/Medicaid_Publications_ProviderManual_Current.aspx)

Refer to the link from HHSC for detailed information: [3/23/20 Updated HHSC COVID-19 FAQ](#)

For additional questions or concerns, contact our Provider Services at 1-877-653-0331 Monday to Friday, 8 a.m. to 5 p.m. Central Time.

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