



9/16/2019

Dear Valued Provider,

In order to provide the best care for our members and assist with additional services, Cigna-HealthSpring is requesting that PCPs, emergency room providers, and behavioral health providers submit claims for STAR+PLUS members using ICD-10 Z codes for socioeconomic and psychosocial circumstances and their related subcategories of these codes related to *Social Determinants of Health* such as:

Z55 – Problems related to education and literacy	Z56 – Problems related to employment and unemployment
Z57 – Occupational exposure to risk factors	Z59 – Problems related to housing and economic circumstances
Z60 – Problems related to social environment	Z62 – Problems related to upbringing
Z63 – Other problems related to primary support group, including family circumstances	Z64 – Problems

NOTE: providing this information does not guarantee that community services will be available to assist the individual.

For additional questions, please contact our Provider Services Department at: **1-877-653-0331** Monday to Friday, 8 a.m. to 5 p.m. Central Time.

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