

IMPORTANT NOTIFICATION

Type of Bill code for Home Health Agencies

DATE: 04/09/2018

Dear Valued Provider,

This letter serves as notification, that beginning **May, 1, 2018**, Home Health Providers billing for home health services on an UB04, should bill with the appropriate Type of Bill (TOB) code listed below. If the mentioned TOB code is not filed appropriately for the type of service, your claim(s) will result in a denial.

- 321 – Home Health Services under a Plan of Treatment-Admit through Discharge
- 327 – Home Health Services under a Plan of Treatment-Admit through Discharge – corrected claim

Providers who are using TOB 331 on the UB04 claim form or electronic equivalent will need to use TOB 321 instead. The National Uniform Billing Committee (NUBC) is discontinuing the use of TOB 331 and has re-designated TOB 321 as “Home Health (HH) Services under a Plan of Treatment-Admit through Discharge.” Please refer to the TMHP website, Section 6: Claims Filing, for direction.

If you have questions, please contact our Provider Services Department Monday to Friday, 8 a.m. to 5 p.m. Central Standard Time at 1-877-653-0331.

Sincerely,

Cigna-HealthSpring STAR+PLUS / CarePlan
Claims Department

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